

# 2017 Consumer Confidence Report for Public Water System VERONA SUD

## Annual Drinking Water Quality Report

TX0430048

VERONA SUD

Annual Water Quality Report for the period of January 1 to December 31, 2017

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

For more information regarding this report contact:

Name \_\_\_\_\_ Sandi Sossamon \_\_\_\_\_

Phone \_\_\_\_\_ 972-752-4016 \_\_\_\_\_

VERONA SUD is Ground Water from the Woodbine Aquifer

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono ( \_\_972\_\_ ) \_\_752\_\_ - \_\_4016\_\_.

### Public Participation Opportunities :

**Date :** Board Meeting 2nd Monday Monthly Time: 7:30 P.M.

**Location:** 408 W FM 545 Suite 408 Blue Ridge, TX

Verona SUD Office #: 972-752-4016

**To learn about future public meetings (concerning your drinking water), or to request to schedule one, please call us.**

### Sources of Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
  - Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
  - Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
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- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the system's business office.

You may be more vulnerable than the general population to certain microbial contaminants, such as *Cryptosporidium*, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders, can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The TCEQ completed an assessment of your source water and results indicate that some of your sources are susceptible to certain contaminants. The sampling requirements for your water system are based on this susceptibility and previous sample data. Any detections of these contaminants may be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system, contact [Sandi Sossamon].

## Information about Source Water Assessments

A Source Water Susceptibility Assessment for your drinking water source(s) is currently being updated by the Texas Commission on Environmental Quality. This information describes the susceptibility and types of constituents that may come into contact with your drinking water source based on human activities and natural conditions. The information contained in the assessment allows us to focus source water protection strategies.

For more information about your sources of water, please refer to the Source Water Assessment Viewer available at the following URL: <http://gis3.tceq.state.tx.us/swav/Controller/index.jsp?wtrsrc=>

Further details about sources and source-water assessments are available in Drinking Water Watch at the following URL: <http://dww.tceq.texas.gov/DWW>

Source Water Name	Type of Water	Report Status	Location	
1 - CR 502 / FM1377	CR 502 / FM1377	GW	___Active___	___ 9770 FM 1377 _____
3 - CR 502	CR 502	GW	___Active___	___9424 County Road 502_____
4 - 7234 FM 1377	7234 FM 1377	GW	___Active___	___7234 FM 1377_____
5 - CR 619	CR 574 / CR 619	GW	___Active___	___7361 County Road 619_____

This is your water quality report for January 1 to December 31, 2017

VERONA SUD provides ground water from **The Woodbine Aquifer** located in **Collin County**.

## Definitions and Abbreviations

Definitions and Abbreviations	The following tables contain scientific terms and measures, some of which may require explanation.
Action Level:	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Action Level Goal (ALG):	The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.
Avg:	Regulatory compliance with some MCLs are based on running annual average of monthly samples.
Level 1 Assessment:	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment:	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level or MCL:	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal or MCLG:	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Maximum residual disinfectant level or MRDL:	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum residual disinfectant level goal or MRDLG:	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MFL	million fibers per liter (a measure of asbestos)
mrem:	millirems per year (a measure of radiation absorbed by the body)
na:	not applicable.
NTU	nephelometric turbidity units (a measure of turbidity)
pCi/L	picocuries per liter (a measure of radioactivity)
ppb:	micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.
ppm:	milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.
ppq	parts per quadrillion, or picograms per liter (pg/L)
ppt	parts per trillion, or nanograms per liter (ng/L)

## Definitions and Abbreviations

Treatment Technique or TT:

A required process intended to reduce the level of a contaminant in drinking water.

### Information about your Drinking Water

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**Information about Source Water**

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Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	06/03/2016	1.3	1.3	0.27	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems

**2017 Water Quality Test Results**

Disinfection By-Products	Collection Date	Highest Level or Average Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Haloacetic Acids (HAA5)	2017	3	2.9 - 2.9	No goal for the total	60	ppb	N	By-product of drinking water disinfection.

\* The value in the Highest Level or Average Detected column is the highest average of all HAA5 sample results collected at a location over a year'

Total Trihalomethanes (TTHM)	2017	15	14.7 - 14.7	No goal for the total	80	ppb	N	By-product of drinking water disinfection.
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\* The value in the Highest Level or Average Detected column is the highest average of all TTHM sample results collected at a location over a year'

Inorganic Contaminants	Collection Date	Highest Level or Average Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Barium	03/31/2016	0.011	0.0038 - 0.011	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride	2017	1.27	0.873 - 1.27	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate [measured as Nitrogen]	2017	0.258	0.0514 - 0.258	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.

Radioactive Contaminants	Collection Date	Highest Level or Average Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium 226/228	12/27/2012	1	1 - 1	0	5	pCi/L	N	Erosion of natural deposits.

Volatile Organic Contaminants	Collection Date	Highest Level or Average Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Xylenes	2017	0.00249	0 - 0.00249	10	10	ppm	N	Discharge from petroleum factories; Discharge from chemical factories.

### Disinfectant Residual

' A blank disinfectant residual table has been added to the CCR template, you will need to add data to the fields. Your data can be taken off the Disinfectant Level Quarterly Operating Reports (DLQOR).'

Disinfectant Residual	Year	Average Level	Range of Levels Detected	MRDL	MRDLG	Unit of Measure	Violation (Y/N)	Source in Drinking Water
Chlorine	2017	1.47	0.2 – 2.15	4	4	ppm	N	Chlorine

Chlorine residue check daily  
Total coliform tested monthly.  
Tests found no coliform bacteria.

### 2017 – 12 Month Totals

Total Water Pumped	86,585,000 gallons
Total Water Sold	68,736,400 gallons
Total Used for Fire/Flush	7,569,000 gallons
Total Water Loss	10,279,300 gallons
Total Water Loss Percent	11.87%

## Violations

<b>Consumer Confidence Rule</b>			
The Consumer Confidence Rule requires community water systems to prepare and provide to their customers annual consumer confidence reports on the quality of the water delivered by the systems.			
<b>Violation Type</b>	<b>Violation Begin</b>	<b>Violation End</b>	<b>Violation Explanation</b>
CCR ADEQUACY/AVAILABILITY/CONTENT	07/01/2017	11/27/2017	We failed to provide to you, our drinking water customers, an annual report that adequately informed you about the quality of our drinking water and the risks from exposure to contaminants detected in our drinking water.

The violation was corrected by sending TECQ verification of CCR report that was made available to the customers by 7-1-2017